

# GREATER MANCHESTER POLICE - REPRESENTATION

## About You

Name	<b>PC Alan Isherwood</b>
Address including postcode	1 <sup>st</sup> Floor Manchester Town Hall Extension Lloyd Street Manchester
Contact Email Address	alan.isherwood@gmp.police.uk
Contact Telephone Number	0161 856 6017

## About the Premises

Application Reference No.	<b>LPV 223087</b>
Name of the Premises	<b>Bliss Club</b>
Address of the premises including postcode	Albion Wharf, 19 Albion Street, Manchester M1 5LN

## Your Representation

Please outline your representation below and continue overleaf. This should describe the likely effect of the grant of the variation on the licensing objectives on and in the vicinity of the premises in question.

Please accept this as formal notification of the Greater Manchester Police objection to the premises licence in relation to the above premises on the grounds of Prevention of Crime and Disorder and the Prevention of Public Nuisance, Public Safety and the Protection of Children from Harm.

The application is seeking to allow the premises to extend their hours by 4 hours Sunday to Thursday ( until 4am) and by 2 hours on Friday and Saturday ( until 6am ) in an area where there is one of the highest concentrations of assaults and disorder within the City Centre. A significant number of officers who are deployed on the weekend policing operation Custodian are located in the Deansgate Locks area due to the issues that the area attracts and in the early hours a significant number of the calls made to the police relate to the premises in this area and the locality in general.

All of the other venues in this vicinity finish trading at 4am on a weekend and by allowing this premises to remain open for another 2 hours will almost certainly attract this unruly element to the premises and cause issues.

The applicant has not satisfactorily demonstrated how they will deal with this potential issue anywhere within the application which leads GMP to believe that they have not anticipated this problem.

We therefore ask that this application is refused.



**Licensing & Out of Hours Compliance Team - Representation**

Name	Signe Johansen
Job Title	Neighbourhood Compliance Officer
Department	Licensing and Out of Hours Compliance Team
Address	Level 1, Town Hall Extension, Manchester, M60 2LA
Email Address	signe.johansen@manchester.gov.uk
Telephone Number	0161 234 1220

**Premise Details**

Application Ref No	223087
Name of Premises	Bliss Club
Address	Albion Wharf, 19 Albion Street, Manchester, M1 5LN

**Representation**

Outline your representation regarding the above application below. This representation should describe the likely effect of the grant of the licence/certificate on the licensing objectives and on the vicinity of the premises.

The Licensing and Out of Hours Team have assessed the likely impact of the grant of this application taking into account a numbers of factors, including the nature of the area, hours applied for and any potential risk that the granting of this could lead to issues of public nuisance.

The premises is on Albion Street within a building containing an Army Recruitment Centre and offices. The nearest residential property is directly across within close proximity from the premises in the Hacienda complex on Whitworth Street separated by a canal which is a building of 200 apartments.

The application is for the supply of alcohol and provision of regulated entertainment on the premises from 12:00 hours until 04:00 Sunday to Thursday and 12:00 hours until 06:00 hours Friday and Saturday with a premise closing time 30 minutes after.

As a result of this assessment we have concerns that the grant of this application is likely to lead to issues of public nuisance. These concerns are that the grant of this licence is likely to lead to increased noise by from patrons due to the extension in operational hours and an increase in litter in the vicinity of the premises.

Consulting the Statement of Licensing Policy the following is relevant-

Paragraph 7.26 refers to consideration the Authority should make to prevention of nuisance such as noise disturbance from people entering and leaving the premises, prevention of disturbance by people outside the premises, litter from premises.

Paragraph 7.31 states that the lateness of terminal hour for the premises will often be a contributory factor in the potential for disturbance.

Paragraph 7.39 discusses ensuring the streets are cleaned following the departure of night time crowds but ahead of the arrival of other users the following morning.

Manchester Standard MS1 is in regard to implementation of safety measures at the premises including effective management of queues outside the premises and the employment of SIA registered door security.

I believe that this application does not address the concerns the authority has that the Policy and Licensing Objectives will be upheld.

The premises were inspected on 7 December 2017. Most of the conditions on the premises licence were being met the following were not:

Door supervisors. The premises had not yet agreed a door contract.

A Dispersal and Smoking Policy will be implemented and adhered to. At that time a receptacle was needed in the outside area.

The following was also needed to uphold the licensing objectives.

The premises needed to check who the waste contract was with.

A full fire risk assessment needed to be carried out as soon as possible.

The premises was found to be compliant at a follow up visit on 15<sup>th</sup> December 2017.

On 20<sup>th</sup> June 2018, LOOHT received a complaint from a resident reporting noise from their external areas from music and people. Officers did not attend to witness but a follow up discussions were held with the licence holder of the premises to remind them of their obligation to uphold the public nuisance licence objective.

LOOHT have completed a number of proactive visits to the premises.

On these visits officers from the LOOHT have noticed a large accumulation of used cigarette butts and litter directly around the premises perimeter, specifically the area delineated for patrons smoking. Management at the premises were spoken to about this on 27/1/18 and 17/4/18 there was a meeting between the case officer and premises where the litter issue was discussed to reiterate their obligation to uphold the public nuisance licensing objective. On 23/5/18 and 29/7/18 LOOHT visited again and made specific reference to the management of the premises to the litter build up outside of the premises during LOOHT night time observations.

The venue has continuously undermined the prevention of public nuisance licence objective by not clearing the litter created by patrons of Bliss and has been regularly discussed with the premises licence holder.

On 3 occasions LOOHT noted a large amount of patrons just stood outside the premises in a designated area. Officers also witnessed on proactive visits patrons using nitrous oxide on Trumpet Street in the smoking area. Officers did not intervene at the time but passes the information onto me as the case officer.

During a visit 14/10/18 LOOHT officers observed that there was a person not registered with the Security Industry Authority (SIA) male carrying out door security duties. Officers spoke to management who advised he was a steward. LOOHT noted to the management that he appeared to be carrying

out door security duties and this must not continue as he is not SIA registered. Not upholding the Crime and Disorder licensing objective.

The premises have applied for their annual allowance of TENs, however during monitoring it is believed that at least 7 of those have not been used. Therefore the authority cannot rely on these as a true reflection of how the premises would be run if the application were to be granted.

LOOHT have considered the application, and do not feel that the operating schedule demonstrates that the proposed Premises Licence Holder or the Designated Premise Supervisor has a clear understanding of how he is going to uphold the prevention of public nuisance objective.

Due to this we ask that this application is refused.

In the event the application goes through to a hearing, I reserve the right to include additional information to support my application.

Recommendation:

Refuse Application

From: [REDACTED]  
Date: Thu, 13 Dec 2018 at 15:35  
Subject: Objection to Variation of Licence at Bliss Club  
To: [premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk) <[premises.licensing@manchester.gov.uk](mailto:premises.licensing@manchester.gov.uk)>

To whom it may concern

I would like to make a formal objection for the extension of permitted hours for Bliss Club.

We are neighbours of this facility and we currently suffer from anti-social behaviour including shouting/arguing, people urinating in our car park area, excessive noise from the make shift smoking area, litter from cigarette butts from the make shift smoking area. The smoking area is an open fire door with a temporary fence, however this is a concern as it blocks emergency service vehicle access to our property. I also disagree with a fire exit being used for access to a smoking area.

We have people who visit Manchester for work and leisure sleeping in our property and the location and activity from this property often causes us issues and complaints and is not giving a positive view of the locality.

Should you need further information please don't hesitate to contact me

Kind regards

[REDACTED]

[REDACTED]

[REDACTED]

Jurys Inn  
56 Great Bridgewater Street  
Manchester M1 5LE

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]  
Date: Wed, 2 Jan 2019 at 22:53  
Subject: Reference: 223087/AM2  
To: <premises.licensing@manchester.gov.uk>

As a resident of The Hacienda Apartments [REDACTED]  
[REDACTED], I wish to raise the following objections to the above application:

Noise from the venue (music and people leaving the venue) would adversely affect residents living in the vicinity of Bliss and also guests of the nearby Jurys Inn Hotel.

The supply of alcohol until 4am/6am could subject local residents to more antisocial behaviour and noise.

Police resources are already stretched and it makes no sense at all for this venue to be able to open longer and serve alcohol for a longer period of time which will undoubtedly lead to more noise nuisance and antisocial behaviour.

Regards.

[REDACTED]

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